



# ARE YOU READY FOR THE NEW NORMAL IN DINING?

**The Camden County Department of Health and Human Services is providing you the following guidelines for the reopening of your retail food facility for outdoor dining. Please review these guidelines with all managers and employees.**

## BEFORE YOU OPEN:

- a. Obtain all required municipal approvals and permits before offering food and/or beverage consumption at outdoor areas;
- b. Post signage at the entrance that states that no one with a fever or symptoms of COVID-19 should enter the food or beverage establishment;
- c. Limit seating to a maximum of eight (8) customers per table and arrange seating to achieve a minimum distance of six feet (6 ft) between parties;
- d. Rope off or otherwise mark tables, chairs and bar stools that are not to be used;
- e. Demarcate 6 feet of spacing in patron waiting areas;
- f. Provide physical guides, such as tape on floors, sidewalks, and signage on walls to ensure that customers remain at least 6 ft apart in line for the restroom or waiting for seating;
- g. Eliminate self-service food or drink options such as buffets, salad bars, and self-service drink stations;
- h. Disinfect all tables, chairs and any other shared items (menus, condiments, pens) after each use;
- i. Install physical barriers and partitions at cash registers, bars, host stands and other area where maintaining physical distance of 6 ft is difficult;
- j. Ensure 6 ft of physical distancing between workers and customers, except at the moment of payment and/or when employees are servicing the table;
- k. Require infection control practices, such as regular handwashing, coughing and sneezing etiquette, and proper tissue usage and disposal;
- l. Require frequent sanitization of high-touch areas like credit card machines, keypads, and counters to which the public and workers have access;
- m. Place conspicuous signage at entrance alerting staff and customers to the required 6 ft of physical distance; and
- n. Require all food or beverage establishments to have an inclement weather policy that, if triggered, would require the food or beverage establishment to adhere to Executive Order No. 125 (2020) and offer takeout or delivery service only.

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## AS YOU OPERATE:

**Food or beverage establishments offering service at outdoor areas pursuant to Executive Order No. 150 (2020) must impose the following requirements on employees:**

- a.** Require employees to wash and/or sanitize their hands when entering the food or beverage establishment;
- b.** Conduct daily health checks (e.g. temperature screening and/or symptom checking) of employees safely and respectfully, and in accordance with any applicable privacy laws and regulations;
- c.** Require employees with symptoms of COVID-19 (fever, cough, or shortness of breath) be sent home;
- d.** Require all employees to wear face coverings, except where doing so would inhibit the individual's health, and require employees to wear gloves when in contact with customers and when handing prepared foods or serving food, utensils, and other items to customers;
- e.** Provide all employees with face coverings and gloves;
- f.** Provide employees break time for repeated hand-washing throughout the workday; and
- g.** Provide sanitization materials, such as hand sanitizer and sanitizing wipes to staff.



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## CUSTOMER SAFETY:

**Food or beverage establishments offering service at outside areas pursuant to Executive Order No. 150 (2020) must institute the following policies with respect to customers:**

- a.** Inform customers that safety measures such as social distancing, wearing face coverings when they are away from their table and unable to social distance or when they are inside the indoor portion of the premises of the food or beverage establishment (unless the customer has a medical reason for not doing so or is a child under two years of age), and hygiene practices must be adhered to while in the food or beverage establishment;
- b.** Encourage reservations for greater control of customer traffic/volume;
- c.** Require customers to provide a phone number if making a reservation to facilitate contact tracing;
- d.** Recommend customers wait in their cars or away from the food or beverage establishment while waiting for a table if outdoor wait area cannot accommodate social distancing;
- e.** Alert customers via calls/texts to limit touching and use of shared objects such as pagers/buzzers;
- f.** Encourage the use of digital menus;
- g.** Decline entry to the indoor portion of the establishment to a customer who is not wearing a face covering, unless the customer has a medical reason for not doing so or is a child under two years of age;
- h.** Provide a hand sanitizer station for customers.

Any questions or additional guidance, please contact the Camden County Department of Health:  
**(856) 374-6052** or  
**[food.inspections@camdencounty.com](mailto:food.inspections@camdencounty.com)**