

January 2021 IVR Technical Assistance Sessions



Beginning January 1, 2021, parents participating in the **NJ Child Care Subsidy Program** will resume using the state's electronic attendance system. To meet COVID-19 health and safety standards, they will record telephonic check-ins and check-outs through the **Interactive Voice Response (IVR) System** to report their child's attendance or absences daily. We are pleased to offer the following IVR Technical Assistance Sessions to parents and providers to ensure that this transition is successful.

PARENT IVR SESSIONS:

Monday, January 4th at 12 PM
Wednesday, January 6th at 6 PM
Saturday, January 9th at 10 AM
Monday, January 11th at 6 PM
Wednesday, January 13th at 12 PM

PROVIDER IVR SESSIONS:

Tuesday, January 5th at 12 PM
Thursday, January 7th at 6 PM
Tuesday, January 12th at 6 PM
Thursday, January 14th at 12 PM



To register for any of the above IVR Technical Assistance Sessions, please contact Alyssa Lego at (856) 583-0224 or Alyssa.Lego@CamdenCounty.com. Sessions will be held through the ZOOM platform. Links will be sent to your email when you register and on the day of the training. Sessions in Spanish will also be available upon request.

January 2021

IVR Technical Assistance Sessions



SUN	MON	TUE	WED	THUR	FRI	SAT
					1	2
3	4 IVR PARENT 12 PM	5 IVR PROVIDER 12 PM	6 IVR PARENT 6 PM	7 IVR PROVIDER 6 PM	8	9 IVR PARENT 10 AM
10	11 IVR PARENT 6 PM	12 IVR PROVIDER 6 PM	13 IVR PARENT 12 PM	14 IVR PROVIDER 12 PM	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

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