

December 2020

IVR Technical Assistance Sessions



Beginning January 1, 2021, parents participating in the **NJ Child Care Subsidy Program** will resume using the state's electronic attendance system. To meet COVID-19 health and safety standards, they will record telephonic check-ins and check-outs through the **Interactive Voice Response (IVR) System** to report their child's attendance or absences daily. We are pleased to offer the following IVR Technical Assistance Sessions to parents and providers to ensure that this transition is successful.

PARENT IVR SESSIONS:

Wednesday, December 9th at 12 PM
Friday, December 11th at 3 PM
Saturday, December 12th at 10 AM
Monday, December 14th at 12 PM
Wednesday, December 16th at 6 PM
Saturday, December 19th at 10 AM
Monday, December 21st at 6 PM
Wednesday, December 23rd at 12 PM

PROVIDER IVR SESSIONS:

Tuesday, December 8th at 6 PM
Thursday, December 10th at 12 PM
Tuesday, December 15th at 6 PM
Thursday, December 17th at 12 PM
Tuesday, December 22nd at 12 PM



To register for any of the above IVR Technical Assistance Sessions, please contact Alyssa Lego at (856) 583-0224 or

Alyssa.Lego@CamdenCounty.com

Sessions will be held through the ZOOM platform. Links will be sent to your email when you register and on the day of the training.

Sessions in Spanish will also be available upon request.

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IVR Technical Assistance Sessions



SUN	MON	TUE	WED	THUR	FRI	SAT
		1	2	3	4	5
6	7	8 IVR PROVIDER 6 PM	9 IVR PARENT 12 PM	10 IVR PROVIDER 12 PM	11 IVR PARENT 3 PM	12 IVR PARENT 10 AM
13	14 IVR PARENT 12 PM	15 IVR PROVIDER 6 PM	16 IVR PARENT 6 PM	17 IVR PROVIDER 12 PM	18	19 IVR PARENT 10 AM
20	21 IVR PARENT 6 PM	22 IVR PROVIDER 12 PM	23 IVR PARENT 12 PM	24	25	26
27	28	29	30	31		

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